

Modern Anti-Slavery and Human Trafficking Statement

Introduction

Hello Support Limited recognises and welcomes the Modern Slavery Act 2015 and the duty it places on large organisations to disclose publicly the steps they are taking to prevent modern slavery within the business and their supply chains. Hello Support Limited has a zero-tolerance approach to modern slavery and is committed to improve its practices by acting ethically and with integrity to ensure that modern slavery and human trafficking does not exist anywhere within the organisation or is in anyway associated with the business.

Our Business

Hello Support Limited is a business directory Company aiming to help small business in saving cost on the advertisement and increasing their business reach. We help Individuals in availing affordable directory Assistance Service.

We specialise in providing a diverse range of services across the business directory services and our business is built around Integrity, Hard work, Team Work & Customer Satisfaction.

Our registered office is based in Suite 103, Christchurch House, 40 Upper George Street, Luton, England, LU1 2RS Our Team helps us Achieve the aims of our business and to deliver and regularly exceed the high levels of service that our customers have come to expect.

Due diligence, risk assessment and auditing

Hello Support Limited considers its position within the business directory services industry as No risk in relation to modern slavery. The company recognises that although comprehensive practices are in place to ensure that modern slavery does not exist within direct recruitment and employment. Hello Support Limited insists that all large companies associated with the business adhere to section 54 of the Modern Slavery Act and that smaller companies abide by the principles and policies in operation. Accordingly, Hello Support Limited expects its sub-contractors to ensure that modern slavery also does not exist within their own supply chain. Where issues are identified that are not resolved to our satisfaction, we review the on-going nature of the relationship with that relevant organisation.



Our policies and procedures

Hello Support Limited adopt many procedures that assist with our management of potential modern slavery and human trafficking issues, details of which can be found within our bespoke Employee Handbook. These procedures are located within the following sections: Pre-Employment Checks, Public Interest Disclosure (Whistle-Blowing) and Corporate Social Responsibility Statement.

In order to address modern slavery directly, Hello Support Limited is implementing a dedicated Modern Slavery Policy that sets out the company's position in relation to modern slavery. The policy is designed to set out the requirements the company has on entering into contractual relationships with others and ensures that its employees are aware of their responsibilities in working to ensure modern slavery does not exist anywhere within the company.

Hello Support Limited is committed to training its employees to recognise potential situations of modern slavery and procedures to report their concerns. Training is provided at induction and refresher training via seminars, departmental meetings, IT and tool box talks.

Moving forward

Hello Support Limited is committed to ensure modern slavery does not exist within its organisation by improving its current practices, adapting existing procedures, creating new policy and continuing to educate its employees. The Directors have set targets for the forthcoming year which include the following;

- To formulate and issue company-wide a dedicated 'Modern Slavery and Human Trafficking' policy, this to be included within the Employee Handbook.
- To adapt and improve existing key policies and procedures as necessary to address modern slavery issues.
- To provide refresher training for our employees on identifying any potential unlawful or unethical conduct within our operations and supply chain and how to report their concerns.
- To ensure that all applicable sub-contractors have a signed statement and policy to abide by the Modern Slavery Act or for smaller organisations to agree to comply with the policy and procedures of Hello Support Limited.
- To audit our policies and procedures to ensure effectiveness and best practice in addressing risk of modern slavery within our operations.

This statement is made in accordance with section 54(1) of the Modern Slavery Act 2015

Date: 11/03/2019